MINDLINK

OVERVIEW

CONNECT MISSION APPLICATIONS TO MISSION INFORMATION SHARING

Develop custom integrations with the MindLink® RESTful API

Company
MindLink®

Industry
National Security & Defence

Website
mindlinksoft.com

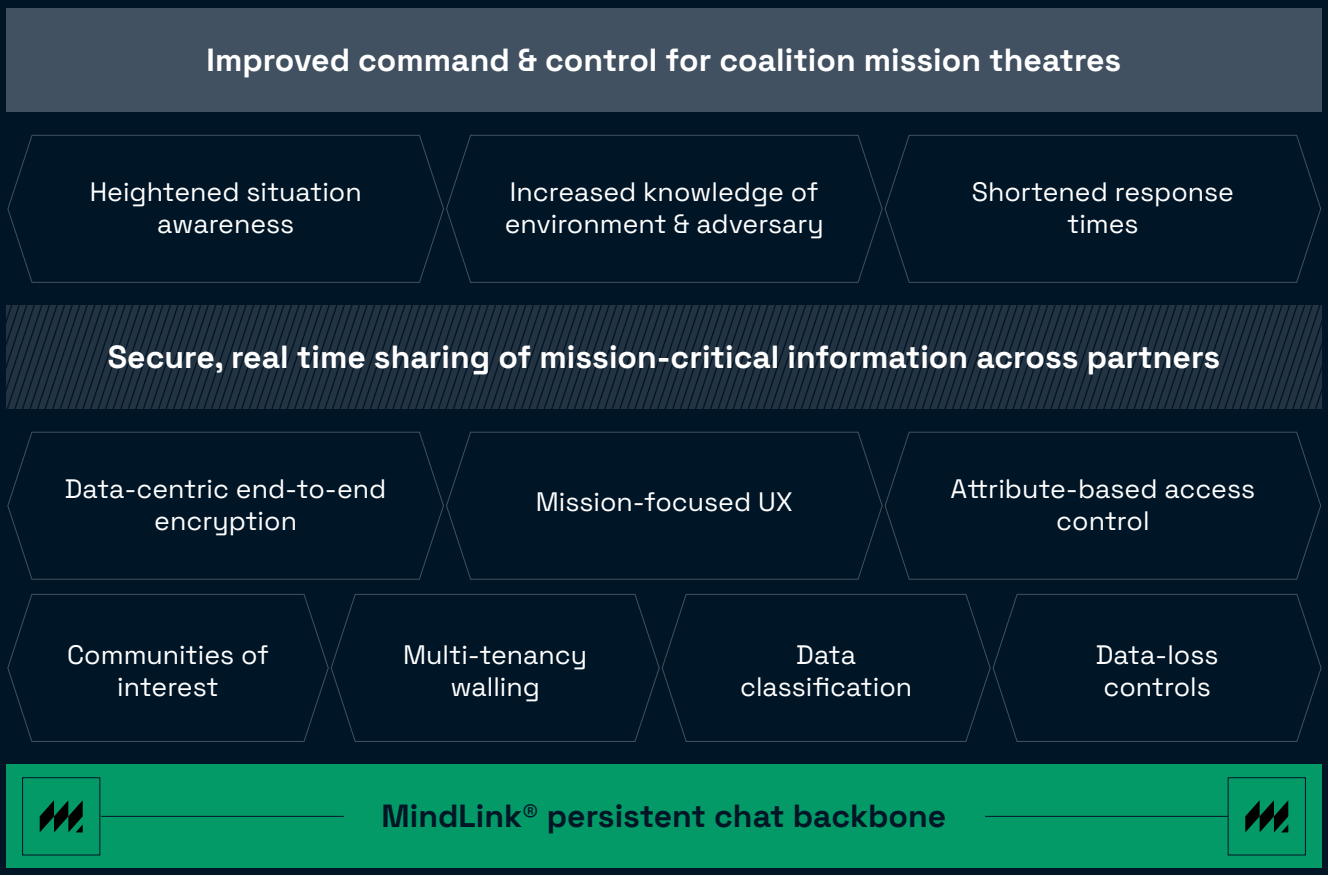
COMMUNICATIONS ENABLED MISSION PROCESSES

Integrating mission workflows with mission information sharing can automate specific tasks allowing users to query and receive information from connected mission systems without leaving the message window.

Whether this means receiving alerts in a chatroom when an event is triggered or a constant feed of mission updates there are countless possibilities that reduce lead time and allow for faster, better informed decision making.

Building integrations using the MindLink® API allow mission systems to feed information directly into your users' chatrooms allowing them to stay up to date with events as they occur to deliver communications enabled mission processes.

MindLink® solution map



Supported scenarios

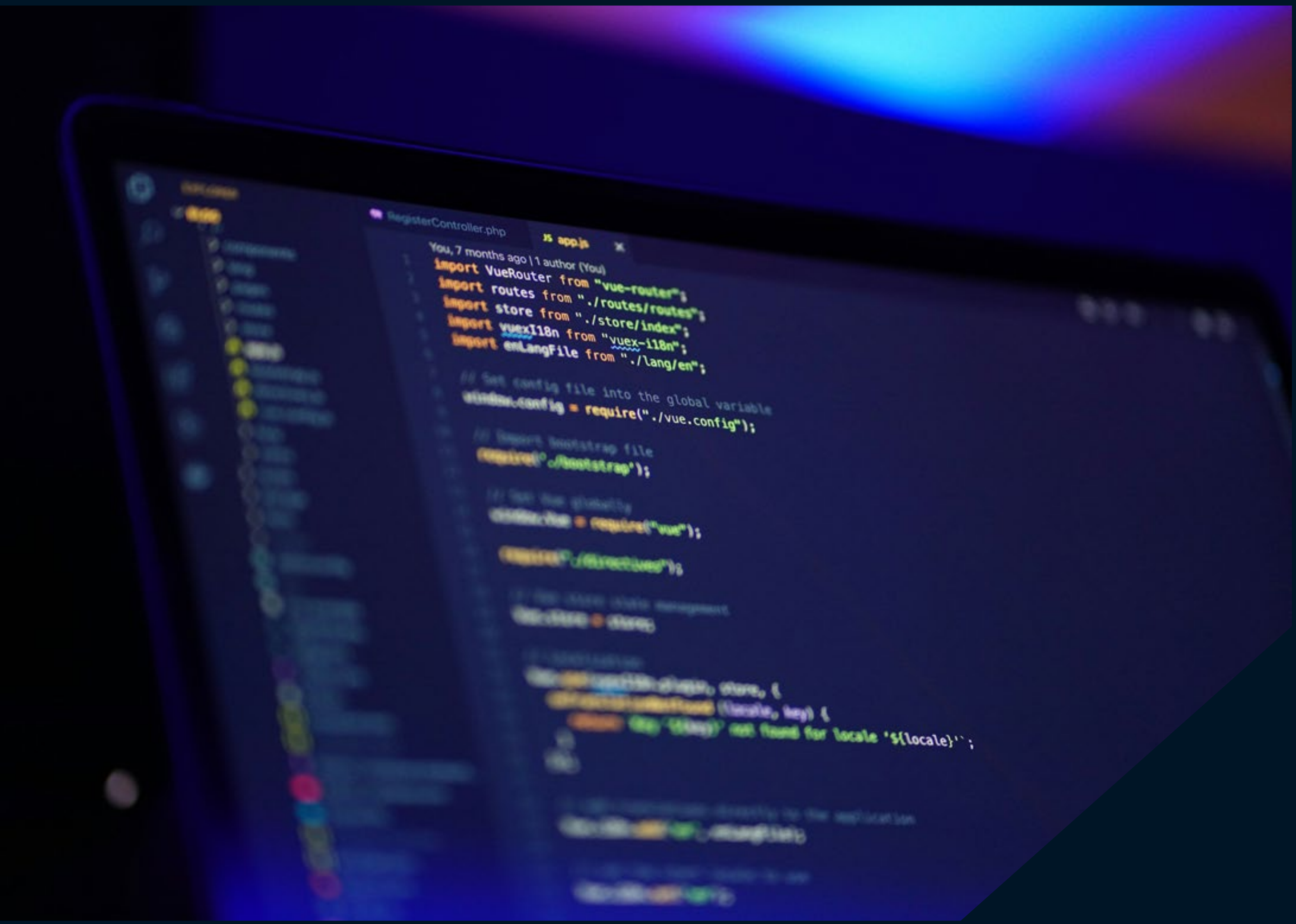
The MindLink® API supports the following Unified Communications platforms:

- Skype for Business 2015 (On-Premise Edition)
- Skype for Business 2019 (On-Premise Edition)
- MindLink®

Programming languages

MindLink® API supports most modern, common programming languages, this includes the following:

- .NET
- Visual Basic for Applications
- Java
- JavaScript
- C#
- And more...



Real time coordination

The MindLink® API is designed to facilitate communications enabled mission processes. By integrating mission systems with messaging solutions in the form of a chatbot, users benefit from a live information feed to maintain a high level of situational awareness allowing for improved efficiency and timely decision-making.

Stable, governed integrations

By acting as an interfacing layer between business applications and messaging, the system is decoupled offering increased stability. The MindLink® API's central governance capabilities include built-in provisioning and throttling mechanisms.

These mechanisms control which systems can communicate with specific components, such as users or chatrooms, on the underlying chat system and control the message flow to prevent rogue systems from spamming the messaging platform.

RESTful and stateless

The MindLink® API is a RESTful and stateless API designed with a low network and resource overhead to allow for maximum performance and reliability.

Reduced human latency & manual processes

Communication between mission applications and users through chat can help eliminate time-consuming manual processes.

Receiving relevant information in real time by automating these processes reduces human latency and allows users to focus on the more important matters that drive results.

Scalability

The MindLink® API can support thousands of bots using a single instance and can support multiple instances to allow for more bots, scaling with organisational requirements.

Flexible deployment configurations

The MindLink® API is packaged as a standalone installer and is suitable for on-premise deployment as well as private or public cloud deployment scenarios.

ABOUT MINDLINK®

MindLink® enables organizations and their partners to harness their collective intelligence efforts by delivering collaboration tools into some of the most secure and demanding environments. Our customers rely on our technical expertise and close cooperation to address their current and emerging needs of the mission.

Driven by an ever-evolving mission landscape, MindLink® are dedicated to advancing mission execution through secure collaboration technology for a safer tomorrow.

For more information or inquiries please visit:
mindlinksoft.com